



Management Systems International, LLC

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Powering Business Forward

SureResults™
Pro-Active Partnership

ISO 9001

AS 9100

ISO 14001

Located in beautiful Carlsbad, CA, MSI has been providing consulting, training and software products and services to power our clients' management system processes and positively impact their profitability for over **ten** years. Experience MSI's tailor-made consulting to your organization on a personal level. Take advantage of this ongoing maintenance program and have priority to your consultant's schedule while feeling confident you have an advocate for your organization every month. There are many concerns that arise in operations of a company and MSI understands. Whether your organization utilizes **SureResults** one day a month or more, you will receive the benefit of having our consultants partnering to refine your management system and keep you improving your approaching to meeting the requirements of the Standards all year long while improving effectiveness. **SureResults** supports over 80% of our client base due to the proactive partnering approach MSI strives for on a daily basis. With not one of our clients ever being rejected, we are **the** choice for your company's registration and ongoing maintenance plan. Please feel free to reach us at **(760) 434-9141** or you may visit our website www.msi-international.com for additional information. We look forward to **powering business forward** with you!

Internal Audits

Take advantage of our highly trained and experienced consultants as your internal auditing team performing as many internal audits to the Standards in a day as possible. You will receive comprehensive and effective performance of internal audits that provide meaningful results without compromising your resources and schedules.

Supplier Performance Audits

Let us perform and/or manage your supplier audits. Our consultants are well versed in this task and will reduce your risk in doing business with suppliers that do not meet requirements, while increasing the quality of products from your suppliers.

Subsystem Review & Improvement

We can help you improve any aspect of management system programs, such as: Aspect Identification, Legal & Regulatory Requirements, Contract Review, Nonconforming Product, Purchasing, Supplier Evaluation Program, Management Review Process, Corrective and Preventive Action, Environmental Processes, etc. By evaluating the process flow, determining responsibilities, documenting processes and how the process interrelates with other processes.

Document Development/Revision

Preparing the required manual and procedures is typically the most difficult hurdle for organizations seeking International Standards registration. MSI can develop or revise, all or a portion, of your documentation as organizational changes occurs. Our documentation tools, templates and knowledge are **the** difference to defining your processes and meeting International Standards.

Surveillance/Recertification Audits

Increase your confidence and exercise true partnership with MSI at your surveillance or recertification audits. We know what Registrars are looking for and with over ten years of business in the field, we guarantee you will be prepared for this critical milestone audit!

Documentation Review

Use MSI to review your documents and provide guidance to streamline your procedures and manuals. Our consultants will also provide suggestions to ensure your documentation complies with the applicable standard.

Custom Assignments

Utilize our seasoned consultants to tackle those tricky quality or environmental problems that are hard to resolve. You set the priorities and determine focus.

Management Review

Does your Management Review Meeting look like a glorified staff meeting where important items never reach completion? Raise the bar of this important aspect of any management system, count on MSI to guide the preparation and be a representative to ensure an effective management review with actions items, attendance logs, meeting agendas and much more.

Design & Development

Are design flaws missed during the Design and Development phases? MSI will evaluate the design and development process from the planning activities through design change methods and evaluate whether the processes are in accordance with the ISO/AS requirements. Gaps in the design process will be identified by MSI consultants and can be instrumental in restructuring the Design & Development process.

Partnership Consulting

Should you need guidance and support in maintaining your ISO or AS certification, our SureResults Pro Active Partnership is right for you. Lean on us as needed during the improvement of your management system and the registration audits.

Perhaps you began the ISO or AS certification process on your own and became overwhelmed. Or maybe some of your key personnel have left the company. Are internal audits consuming critical resources and not effectively discovering nonconformance? Does your company need to qualify suppliers or perform supplier audits? Maybe it's all getting out of hand. Are you concerned about your surveillance, recertification or upcoming registration audits? Experience the value of MSI as your advocate.

Whether onsite or offsite, MSI offers benefit and value added services that can relieve this burden. Your confidence is increased knowing MSI consultants are your partners in the development and improvement of your management system. Here are some areas where our proven **SureResults** consulting services may offer assistance:

Internal Audits	Gap Analysis	Surveillance/Recertification Audit	Registration Audits
Establishing or Updating Quality or Environmental Objectives	Establishing or Updating Quality or Environmental Policy(s)	Supplier Evaluation and Audits	Corrective and Preventive Actions
Specifying, Recruiting and Training Quality Employees	Customer Satisfaction Surveys	General or Specific Concern Consulting	Document Preparation
Assessment of Product Production, Documents and Operations	Assessment and Re-design of Continual Improvement Methods and Projects	Control Regulatory & Legal Environmental Issues	Assessment of Contract Review Process
Identify Environmental & Significant Aspects	Document Review and Control	Identify the Cause and Corrective Action for Nonconforming Products	Assist in Preparing for and Following Up on Management Reviews
		Assessment of Product Manufacturing Plan	
		Records Review and Control	Achieve Continual Improvement on Environmental Performance
		Minimize Impacts of Environmental Aspects on Business Activities	