



# Internal Audits - Performance and Maintenance Program

## For ISO 9001, ISO 14001, OHSAS 18001, and AS 9100

Management Systems International (MSI) performs internal audit programs through our 4-phase approach. Our comprehensive approach is customized to produce integrity for each of our clients. MSI expertly audits procedures, processes, and control plans. MSI performs many activities in providing on-going ISO maintenance. By collaborating with MSI to manage your company's internal audit program you receive our expertise to ***Power Your Business Forward.***

### **Phase 1: Planning**

MSI produces a 6-step blueprint in the planning of each internal audit program. Our charts and reporting map out the most effective and efficient internal audit schedule and agenda for your organization.

### **Phase 2: Execution**

Four distinct events happen in MSI's execution of internal audits, each developed to produce the very best results for your organization. MSI performs these four events to verify you meet all requirements and to thoroughly examine your company.

### **Phase 3: Reporting**

The most comprehensive aspect of MSI's internal audit program is our extensive reporting. We evaluate and report on every aspect we audit.

Detailed check sheets are also produced (and made available for future use), along with positive feedback, observations, and nonconformance findings which result in Corrective and Preventive Action Requests. Finally, MSI makes a judgment whether the overall process is operating in accordance with the management system requirements.

### **Phase 4: Corrective / Preventive Action Request**

To complete the internal audits, MSI produces corrective and preventive action requests along with opportunities for improvement and overall process ratings (optional). Additionally, MSI is well versed in PEAR forms for your specific aerospace needs.



## About MSI:

As a world leading ISO consulting firm Management Systems International offers:

- » Experience and knowledge that utilizes our 10+ years in business, and presence at over 200 registration audits
- » The most comprehensive management system implementation approach in the industry
- » A secure facility to protect our client's proprietary information
- » A superior reputation: MSI continues to maintain an 100% success record
- » Commitment to dependable Customer Service

## BENEFITS

Increase the results of your internal audits by partnering with MSI to perform your internal audits whether to ISO 9001, ISO 14001, OHSAS 18001 or AS 9100 procedures, SOPs, processes, and/ or control plans. Power your business forward by taking advantage of this program.

Our Customers Include: Sanyo, Delta Design, House of Batteries, RD Systems, ITT, Snyder Langston, the Department of Defense and many others.

## ISO 9001 and AS 9100 -

Quality Management Systems

- » Specifies requirements for implementing a Quality Management System, addressing sales, design, purchasing, production and other processes.
- » Ensures quality products and services that consistently fulfill customer, legal and regulatory requirements while enhancing customer confidence.

## ISO 14001 and OHSAS 18001-

Environmental Health and Safety Management Systems

- » Specifies requirements for implementing an Environmental or Health and Safety Management System, identifying and addressing environmental footprint and health and safety programs
- » Enables environmental or health and safety policy and objective development considering customer, legal and other requirements, and ensures compliance with this policy

## SOFTWARE SOLUTIONS

Using proven web-based software such as PROQUIS compliance management solutions, we can substantially simplify your workload, workflow and improve your day to day business operations.

## ONLINE SERVICES

Manage and implement specific requirements of quality and environmental standards at your specific direction. Use our products to leverage the benefits of ISO consultants at your pace.

## INNOVATIVE TRAINING

Our wide range of training courses offers easy-to-understand instruction on your Quality, Environmental, or Health and Safety Management Systems. At our dedicated training facility or on your company site – whichever you prefer, we provide training in the context of your specific industry, business and activities by top-rated consultants. Visit our web site for a full list of upcoming classes. [www.msi-international.com/training](http://www.msi-international.com/training)