



MSI PROJECT PROFILE

ISO 9001:2008 SureResults™ | Entropic Communications

About Entropic Communications

ISO 9001:2008 San Diego California MSI serving 2006-2009

Entropic Communications is a leading fabless semiconductor company that provides next-generation silicon and software technologies to the world's leading electronic manufacturers.



MSI's Approach

- Provided consulting services with Turnkey implementation using SurePath™ methodology
- Established the QMS process
- Guided Entropic Communications' QMS processes in reaching program milestones with 100% on-time completion
- Conducted Internal Audits and attended Management Review meetings
- Presented in pre-assessment, and registration audit to ensure registration

Ongoing maintenance began after the registration audit in 2006, using our SureResults™ methodology.

"Many challenges were overcome such as fast growth, addressing ISO requirements as required due to production being outsourced. MSI was instrumental in developing a consistent approach to the Design and Development process."

-Diana Procter, MSI President

Stand Out Success-

Entropic Communications' registration audit, in Nov of 2006, resulted in zero findings assisted with maintaining Entropic's ISO 9001 QMS and supported them in their surveillance audit until Nov 2009.

Scope of Work,

Earn ISO 9001:2008 certification for an up and coming technology company which had about 75 employees. Throughout the implementation process, MSI worked with top management at Entropic Communications providing valuable consulting that contributed to their long-term success and eventual ISO 9001 registration.





Results

ISO9001:2008, Entropic
Communications
MSI serving 2006-2009

“Some of the strengths observed during the audit were as follows:

- *Quality objectives were well established and communicated to employees.*
- *Processes were well monitored through daily customer-focused morning meetings, semi-annual management meetings, quarterly All-Hands meetings, weekly tactical meetings, internal audits, establishment and monitoring of quality objectives.*
- *Detailed Management Review meetings with proper discussion of relevant inputs and documentation of outputs.*
- *Value added data was well collected and analyzed.*
- *Customer satisfaction and complaints were well documented and analyzed.”*

After the ISO registration, SureResults™

Support Entropic Communications maintaining ISO certificate through:

- Conducting Internal audits and maintaining their Internal Audit schedule
- Attendance at Management reviews at planned intervals to ensure the continuing suitability, adequacy and effectiveness of the QMS especially during acquisition of companies and personnel changes
- Utilizing corrective/preventive actions to mitigate the nonconformance of the process, and/or product.



MSI COMPETITION SENSITIVE



Management Systems International, LLC

Management Systems International (MSI) properly implements Quality Management Systems (QMS) to ensure your company continuously meets the globally recognized ISO 9001 international standard.

Today, Entropic Communications is a well-respected organization due to their success. MSI is proud to have provided the leadership needed to ensure focused in achieving ISO 9001 certification.

Diana Procter, MSI
President

*Company info found at
EntropicCommunications.com*