



MANAGEMENT SYSTEMS
INTERNATIONAL

SureResults® Online

Proactive Maintenance for Your ISO System

Streamline your ISO compliance journey with our expert-guided approach. We've created this to help you get internal audits completed at GREAT savings and simplified the process.

How is This Different



Remote Internal Audits

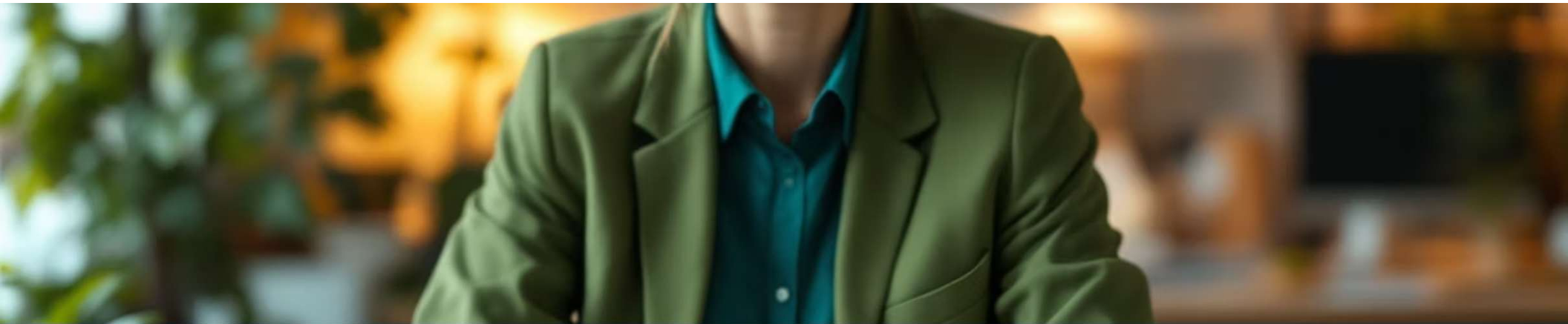
We offer complete remote auditing services, not just basic training.

Resource Efficiency

Our approach requires fewer internal resources than traditional methods.

Accessibility

ISO maintenance becomes accessible to companies of all sizes.



What's in it For You

Compliance Confidence

Sleep better knowing your ISO system meets all requirements. No more last-minute scrambling before audits.

Stress Reduction

Transform audit preparation from panic mode to business as usual. Our system keeps you ready year-round.

Clear Consulting Actions to SureResults

Follow our structured approach to maintain certification. We've mapped every step of the journey of ongoing maintenance.

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How Do You Know this is REAL

28 Years of Expertise

SureResults® isn't new. It's a proven system refined over decades across diverse industries.



Performance-Focused Approach

We help maintain ISO systems that improve performance, reduces risk and scales with growth.



Accelerated Remote Format

This program brings our expertise into a faster, remote-first framework. Same quality, more accessible.



Detail-Oriented Support

We maintain continuity when personnel changes occur. One client was up to speed in just one day.

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What's Holding You Back

Perceived Complexity

ISO systems seem overwhelming and technical

Our Solution

Simplified approach with BIG cost savings



Cost Concerns

Traditional implementation appears expensive

Time Investment

Resources seem stretched too thin already

Why NOW



Competitive Advantage

Stay ahead of rising industry standards



Scalable Structure

Create systems that grow with your business



Risk Prevention

Avoid breakdowns from unstructured growth

Why Should You Trust MSI

MANAGEMENT SYSTEMS
INTERNATIONAL



Systems That Work

We build ISO systems that drive real business results. Not just paper compliance.



Proven Methodologies

Our frameworks have been tested and refined across hundreds of companies.



Client Success Stories

Our track record speaks for itself with high client retention rates.

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Standards Covered

SureResults Online supports companies already certified to one or more ISO standards — single standard or integrated management system.

ISO 9001

Quality Management

For companies where consistent quality of products or services is the core promise.

ISO 14001

Environmental Management

For organizations managing environmental impact, resource use, and regulatory compliance.

ISO 13485

Medical Devices

For medical device manufacturers and suppliers under regulated quality requirements.

ISO 45001

Occupational Health & Safety

For organizations managing workplace safety, hazard control, and worker wellbeing.

For companies already certified. We audit your system against the requirements you maintain.

Trusted By

MSI's audit and consulting work spans government, manufacturing, technology, and medical devices — from regulated industries to high-stakes operational environments.

GOVERNMENT

NSA

National Security Agency

DATA & TECHNOLOGY

Acxiom

Customer data platform

MANUFACTURING

Hardin Optical

Precision optics

MANUFACTURING

**House of
Batteries**

Battery supply chain

TECHNOLOGY

BMS

Broadcast Microwave Systems

28 years · 200+ audits attended · 80+ certifications achieved · 600+ professionals trained

Veteran-owned · Female-owned

We do the audits. You stay focused on running the business.

What Our Clients Say

From the management system leaders who've worked directly with MSI.

“This success was due to the ability of the MSI staff to adapt to the ever changing resources required for this effort. MSI was able to adjust quickly to the requirements placed upon them. Governments operate differently from private sector firms and MSI was able to adjust to this difference very quickly.

Anthony Chernoske

Chief Officer, Strategic Operations

NSA

“I recommend MSI with complete confidence. We have worked closely with their staff over two years. They attend to detail and help us grow as a company. I have very high regard for their company.

Barbara Stroope

Management Representative

Acxiom

“We are thankful for the work done with MSI and would recommend their leadership to companies committed to achieving AS 9100 certification.

Michael Hardin

General Manager

Hardin Optical

Two more management system leaders (House of Batteries, BMS) are in our broader client list.

How Does It Work



Guided Program

Follow our structured 6-week roadmap or for Essentials only 3 weeks



Remote Audits

Expert evaluation without disruption



System Reviews

Comprehensive documentation assessment



Corrective Support

Guidance to address any findings

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How to Get Started

Get Started Online Today

<https://member.msi-international.com/products/sureresults-online>

Engage With Experts

Participate in live exclusive consulting sessions tailored to your specific industry challenges. Ask questions anytime.

Receive 1:1 Support

Get personalized guidance throughout the program. We'll address together your unique compliance needs.

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✓ 100% Satisfaction Guarantee



We stand behind the value of SureResults® Online — and we want you to feel confident once internal audits are completed



If after the 1st Remote Audit

You aren't satisfied of the process, we'll refund 100%



Guarantee Reflects

Our Commitment to your Success



Confidence and Professional Support

Guidance to address any findings

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What Do You Have to Lose?

43%

Efficiency Loss

Average productivity drag from unstructured processes

67%

Audit Stress

Reported anxiety levels before unprepared audits

28%

Risk Increase

Higher incident rates without proper ISO systems

Don't wait for problems to appear. Join our program today and transform your ISO system into a business advantage.

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SureResults Online vs. Direct Consulting

We do the audits. You stay focused on running the business.

Essentials

3 weeks · 10 priority audits

If you brought in a consultant

4 days × \$1,300 = \$5,200

SureResults Online

\$2,950

Save \$2,250

MOST COMPREHENSIVE

Standard

6 weeks · 20 audits across your management system

If you brought in a consultant

7 days × \$1,300 = \$9,100

SureResults Online

\$5,200

Save \$3,900

Same methodology behind 80+ certified companies. We run the audits, not you.

Audit Scope

20 audit subjects across your management system. Essentials covers the 10 priority topics; Standard adds 10 more for full system coverage.

Essentials

10 priority subjects

1. Document Control
2. Records Control
3. Documented Information
4. Nonconformity & Corrective Action
5. Risks & Opportunities
6. Continual Improvement
7. Internal Audit
8. Control of Nonconforming Process Outputs
9. Control of Nonconforming Products
10. Control of Nonconforming Services

FULL SYSTEM COVERAGE

Standard

Everything in Essentials, plus 10 more

✓ **Items 1–10 (see Essentials column)**

11. Management Review / Responsibility
12. Measurement, Analysis & Improvement
13. Organization & Its Context
14. Interested Parties
15. Scope
16. Processes
17. Communications
18. Roles, Responsibilities & Authorities
19. Analysis of Data
20. Resource Management & Customer Satisfaction

All audits performed by MSI against the requirements you maintain.

How It Works

Built for Management System Leaders who need the audits done — without pulling their team off operations.

1

Get started

Pay online or request an invoice

2

Dates confirmed

Agreed upon, within 10 business days of payment received

3

Documents uploaded

To your protected Teams folder. Work begins once complete.

4

Audits conducted

Completed by the promised dates

5

You review the report

Findings documented and shared

6

Questions raised

You submit any concerns or clarifications

7

Next actions agreed

You and MSI align on the plan

8

Action-review session

We discuss the actions taken

Three ways to engage: pay online, request an invoice, or call MSI at 760-434-9141.

What We'll Need from You

A short document set so we can audit your system effectively. The detailed checklist comes with your engagement letter.

System Documentation

- Quality / management system manual
- Level 2 procedure(s) for each subject audited
- Process maps
- Document control register

Records

- Training records
- Supplier / vendor evaluation records
- Customer complaints / feedback
- Risk register or risk assessments

Recent Audit History

- Last surveillance audit report
- Internal audit results
- Open corrective actions
- Recent management review minutes

Work begins once all required documents are uploaded. Missing documents push back the start date.

All shared securely through your protected Teams folder.

Proactive Maintenance Online The SureResults®

Transform your certification journey with our proven 6-week program.
Expert guidance, structured process, guaranteed results.

[Start Today](#)



Week 1: Kickoff + System Readiness

Live Onboarding Session

Meet your dedicated ISO consultant who will guide you through the entire certification process.



SureResults® Platform Access

Gain immediate access to our proprietary platform with all tools and resources you'll need.



ISO System Health Check

Complete gap analysis to identify your organization's strengths and areas for improvement.



Audit Calendar Setup

Establish your comprehensive audit schedule and document tracking system.

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Week 2: Internal Audits #1



Remote Audit

Our expert team conducts a comprehensive remote internal audit, focusing on your Internal Audit and Corrective Action Programs.

Requirements to be audited: Document Control, Records Control/ Documented Information, Nonconformity and Corrective Action, Risks and Opportunities, Continual Improvement, Internal Audit & Control of nonconforming process outputs, products and services



Findings Report

Receive a detailed audit findings report highlighting risk areas and opportunities for improvement.



1:1 Review Session

Participate in a personalized review session to thoroughly understand your results and next steps.

Week 3: Corrective Action Planning

Guided Workshop

Participate in our structured workshop designed to help your team prioritize and efficiently assign corrective actions based on audit findings.

Root Cause Analysis Tools

Access our proven templates and analytical tools that simplify the process of identifying underlying issues rather than just symptoms.

Leadership Coaching

Optional specialized coaching sessions for team leaders to enhance their ability to implement and maintain ISO standards.

Essentials Tier Complete

3-week engagement wraps here. Standard continues for system optimization and full audit prep.

✓ COMPLETE

What Essentials Delivered

10 priority audits

Subjects 1–10 from the Audit Scope

Findings report

Documented to certification-body standards

Corrective action plan

Prioritized roadmap for each finding

Action-review session

Aligned next steps with your leadership

STANDARD ONLY

What Standard Adds

Week 4: Internal Audit #2

Subjects 11–20 — full system coverage

Week 5: System Optimization

Refine processes and close remaining gaps

Week 6: Final Review + Audit Prep

Compliance scorecard + leadership summary

Verification of corrective actions

Confirmation that fixes actually worked

Already chose Standard? Continue to Week 4. On Essentials and want to upgrade? Call 760-434-9141.

Week 4: Internal Audits #2

Follow-up Audit

Our consultants conduct a comprehensive follow-up audit to assess your progress and validate that corrective actions have been effectively implemented.

Requirements to be audited: Management Review/Responsibility, Measurement, Analysis and Improvement)
Organization & its context, Interested Parties, scope, processes, Communications, Roles, responsibilities and authorities, Analysis of Data, Resource Management, Customer Satisfaction/Focus

Compliance Scorecard

Receive an updated, quantitative compliance scorecard that clearly shows your progress and remaining gaps.

Leadership Report

Get a concise stakeholder summary report designed specifically for executive leadership, highlighting key achievements and remaining focus areas.

Week 5: System Optimization

Performance

Optimize your system performance through data-driven insights and continuous improvement of key operational metrics



Documentation Review

Optimize your documentation structure and control systems for maximum efficiency.

Scope Expansion

Optional add-on modules available for expanded certification scope or preparation for additional standards.

Week 6: Final Review + Audit Prep



In this final week, we conduct a comprehensive audit simulation that mimics the actual certification experience. You'll receive a detailed readiness checklist and an executive summary with clear recommendations for your certification journey and continuous improvement.

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Start Today



Knowledge Base Access

Get immediate access to our comprehensive ISO knowledge base and ready-to-use templates as requested that save you countless hours of development time.



Weekly Office Hours

Connect with our lead consultants during dedicated weekly office hours to address your specific questions and challenges.



Real-Time Support

Join our dedicated Teams channel for immediate assistance and collaboration with our expert consultants.



Completion Certificate

All participants receive a formal certificate of completion, documenting their Internal Audit and Corrective Action Program expertise.

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Ready to Get Started?

Pick the path that fits your procurement process.

Pay Online

Card or ACH

Fastest start. Secure Stripe checkout. ACH is the most common path for corporate buyers — no invoice needed.

GO TO

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Schedule a Call

With Diana

Talk through fit, scope, and timing before you commit. Best when you want to walk through the engagement before purchasing.

BOOK A CALL

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Procurement requires a vendor-issued invoice instead? [Request one →](#)
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We do the audits. You stay focused on running the business.

Ready To Get Started



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<https://member.msi-international.com/products/sureresults-online>



Call MSI

760-434-9141



Message MSI

Directly to Diana dprocter@msi-international.com



Excited to work with you

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